

# BASS COAST HEALTH STRATEGIC PLAN 2016-2020

## Excellence in Care

Delivering person centred care to improve health, wellbeing, care experience and health outcomes, with our community

Safety & Quality	Service Capability	People	Innovation & Technology	Financial Health
<b>We will deliver safe, high quality, person centred care.</b>	<b>We will grow service capacity and capability including access to meet local and sub-regional needs.</b>	<b>We will enable a skilled, motivated workforce that is highly valued.</b>	<b>We will embrace innovation and technology.</b>	<b>We will ensure strong financial governance, viability and sustainability.</b>
<ul style="list-style-type: none"> <li>Evidence based models of care and capability</li> </ul>	<ul style="list-style-type: none"> <li>Clinical Services Plan for Bass Coast and the broader sub-regional catchment of South Gippsland</li> </ul>	<ul style="list-style-type: none"> <li>Positive work place culture</li> </ul>	<ul style="list-style-type: none"> <li>Robust Information Technology / Information Management strategic plan</li> </ul>	<ul style="list-style-type: none"> <li>Enhanced financial governance systems and processes</li> </ul>
<ul style="list-style-type: none"> <li>Quality and clinical governance systems and processes</li> </ul>	<ul style="list-style-type: none"> <li>Effective service profile and service responsiveness</li> </ul>	<ul style="list-style-type: none"> <li>Strong communication, teamwork, collaboration and integration</li> </ul>	<ul style="list-style-type: none"> <li>Process improvement and system efficiency</li> </ul>	<ul style="list-style-type: none"> <li>Contemporary fundraising strategy</li> </ul>
<ul style="list-style-type: none"> <li>Comprehensive community partnerships and communication</li> </ul>	<ul style="list-style-type: none"> <li>Strong partnerships with service providers (inc Medical Specialists)</li> </ul>	<ul style="list-style-type: none"> <li>Safe working environment</li> </ul>	<ul style="list-style-type: none"> <li>Participate in eHealth opportunities</li> </ul>	<ul style="list-style-type: none"> <li>Opportunities to attract new funding for service growth</li> </ul>
<ul style="list-style-type: none"> <li>Person centred care</li> </ul>	<ul style="list-style-type: none"> <li>Robust infrastructure strategy (including master planning)</li> </ul>	<ul style="list-style-type: none"> <li>Detailed workforce plans</li> </ul>	<ul style="list-style-type: none"> <li>Optimised data integrity and management</li> </ul>	<ul style="list-style-type: none"> <li>Robust BCH Risk management framework</li> </ul>
<ul style="list-style-type: none"> <li>Enhanced consumer feedback and improve health literacy</li> </ul>	<ul style="list-style-type: none"> <li>Enhanced programs for health promotion, early intervention and prevention &amp; management of chronic disease (including mental health)</li> </ul>	<ul style="list-style-type: none"> <li>Support, value and grow our volunteer services</li> </ul>	<ul style="list-style-type: none"> <li>Strong learning and research agenda</li> </ul>	<ul style="list-style-type: none"> <li>Reduced environmental footprint</li> </ul>

## WE CARE

**Well-being Equity Compassion Accountability Respect Excellence**