


BASS COAST HEALTH PATIENT & CLIENT FEES

FEES EFFECTIVE FROM 1 JULY 2022

A photograph of a woman, Rebecca Ringrose, a podiatrist, sitting on a blue medical examination chair. She is wearing blue scrubs and light blue pants. She is smiling and holding a model of a human foot. The background is a plain white wall.

Rebecca Ringrose - Podiatrist

PRIMARY HEALTH SERVICES—PATIENT/CLIENT FEES SCHEDULE

The BCH patient/client fee schedule is designed to support the financial sustainability of the health service whilst creating fairness and consistency in the way in which both new and existing clients contribute to the cost of their care.

Revenue from patient/client contributions are used to support ongoing service delivery and where appropriate, expand BCH services. Fees outlined in this policy may be subject to change.

Service Type	Low Fee Concessional	Medium Fee	High Fee	Full Cost Recovery (FCR) (Including Home Care Packages and Brokered Arrangements)
Social Support Group	\$7.90 per day	\$7.90 per day	\$14.25 per hour (core) \$19.90 per hour (high)	\$20.32 per hour As per relevant schedule for: NDIS
Allied Health Services Counselling* Dietetics Occupational Therapy Physiotherapy Podiatry Social Work Speech Pathology	\$10.20 per consultation (plus consumables)	\$15.70 per consultation (plus consumables)	\$103.63 per hour (plus consumables)	\$193.99 per hour (plus consumables) As per relevant schedule for: NDIS WorkCover TAC
District Nursing (CH, CHSP or HACC PYP)	\$3.90 per visit (plus consumables)	\$34.60 per visit (plus consumables)	\$94.98 per hour (plus consumables)	\$107.25 per hour (plus consumables) As per relevant schedule for: WorkCover TAC
Community Health Nursing (CNC) Continence Service Asthma education Diabetes education Stomal therapy Pulmonary rehab Cardiac rehab	\$10.20 per consultation (plus consumables)	\$15.70 per consultation (plus consumables)	\$94.98 per hour (plus consumables)	\$124.05 per hour (plus consumables) As per relevant schedule for: NDIS (Continence Only) WorkCover TAC
Group Programs (no charge for SACS groups)	6-week programs: \$47.50 per program	6-week programs: \$47.50 per program	6-week programs: \$47.50 per program	\$193.99 per hour (Allied Health groups)
	8-week programs: \$63.20 per program	8-week programs: \$63.20 per program	8-week programs: \$63.20 per program	\$146.72 per hour (CNC groups)

*Counselling services for low/medium/high clients do not attract a fee; FCR and Home Care Package clients will be charged the FCR rate for counselling services.

^DNS consumables costs (per dressing):

Clients will be sent monthly itemised accounts for all consumables used for their care.

Income Assessment (Annual Income)			
	Low Fees	Medium Fees	High Fees
Individual	< \$39,089, or concession card holder	> \$39,089 and <\$86,208 or concession card holder	> \$86,208
Couple	< \$59,802, or concession card holder	> \$59,802 and <\$115,245 or concession card holder	> \$115,245
Family (one child)	< \$66,009	>\$66,009 and < \$118,546	> \$118,546
(plus \$6,206 per additional child)			

Service Type	
Community Transport	As agreed, per trip**
Meals on Wheels Delivered meal #	\$10.00 per 2 course meal \$11.50 per 3 course meal
Aged Care Residential Respite Respite accommodation	Per day *** As per DoH guidelines***

****Community Transport:**

Trip commences from the departure base at BCH Wonthaggi Hospital and return to BCH Wonthaggi Hospital

Additional Costs: City Link Day Pass, Parking fees.

MOW services delivered within a Home Care Package may require fee splitting between the HCP/Brokered Provider and the care recipient to ensure that only fees for meal preparation and meal delivery are included as an eligible HCP service. The raw food component cost (30% of the total fee) is invoiced separately to the care recipient.

*****Aged Care Facilities:** Accommodation daily rate shall be charged in accordance with that set by the Australian Government Department of Health and indexed on the 20th March and the 20th September each year.

Home Care Packages	
Package Management costs \$ per fortnight	Level 1: \$43.96 Level 2: \$88.06 Level 3: \$175.98 Level 4: \$264.04
Care Management usual visit schedule	Level 1: every 12 weeks Level 2: every 8 weeks Level 3: every 6 weeks Level 4: every 4 weeks
Care Management costs \$ per fortnight	Level 1: \$94.22 Level 2: \$155.12 Level 3: \$352.94 Level 4: \$537.88

Payment

Centre/clinic based clients will be required to settle the balance of their account on the day of their appointment. This assists BCH streamline our processes, reduce our environmental impact and improve the way we deliver services to the community.

Paying on the day is easy. You'll be requested to present to the front reception following your appointment, where our friendly team will issue your invoice and process your payment.

Group and Social Support Services are to be paid in advance via direct debit method.

Telehealth and phone consultations (assessment or interventions) are charged as per normal process for face-to-face consultations. Clinician time for phone calls being made to waitlisted clients to review status and assist with triaging, without clinical assessment or intervention does not attract a client fee.

SOCS and SACS: clients allocated to these funding programs will not be charged a service fee (with the exception of Medicare ineligible clients who are charged 100% of the MBS).

Fee Concessions

The following patients will be billed at the appropriate low/concessional rate:

- Pensioners
- Health Care Card Holders (including Commonwealth Seniors Health Card)

NOTE: Penalty rates apply as per respective Awards for Saturdays, Sundays and Public Holidays

150% rate Saturdays and Sundays – Allied Health Professionals and Nursing

200% rate Public Holidays – Nursing

250% rate Public Holidays – Allied Health Professionals

Bass Coast Health
235 Graham Street
WONTHAGGI VIC 3995
Ph: 03 5671 3333
www.basscoasthealth.org.au



Staff at Kirrak House